

PURPOSE

This policy outlines the approved reopening strategy for the safe opening and operation of all interior and exterior areas of public visitation in accordance with the CDC, Ohio Governor and Ohio Department of Health reopening guidelines.

The National Veterans Memorial And Museum is committed to every effort in helping to reduce the spread of Covid-19 in our community. As part of welcoming our visitors back, we have implemented the following procedures to do our part. This will be a new museum experience for all of us. Please familiarize yourself with these procedures and guidelines. The health and safety of our staff and visitors is priority one. Our mission to Honor, Connect, Inspire and Educate has never been stronger!

Health & Safety Measures

- Staff and volunteer temperature checks will occur daily prior to beginning work.
- All Staff and Volunteers are required to wear face coverings.
- Visitors are strongly encouraged to wear face coverings during their visit. Face coverings are available for purchase at the gift shop. The use of face coverings shows respect for others' safety and protection during the COVID-19 pandemic.
- The museum supports the City of Columbus' Masks = Kindness campaign.
- The museum has installed 19 hand-sanitizer stations throughout all three levels.
- All restrooms are equipped with foot pedals to avoid door handle contact.
- Restrooms and other high-touch surfaces will be disinfected multiple times throughout the day including exhibit displays, handrails, elevators, wheelchairs, seating areas, entry and exit points and museum common areas.
- Visitors are encouraged to have **Advance Tickets** to gain museum entry. Walk-in visitors will not be turned away. <https://nationalvmm.org/visit/tickets/>
- **Social Distancing:** Six-foot or more distance between parties must be maintained at all times. Signs and floor decals have been installed to assist with distancing.
- New museum signage will remind all visitors to maintain social distancing, wash and sanitize hands frequently, and wear face coverings.

Know Before You Go

- Admission for Veterans, Gold Star Families and Active Duty Military members is **Always Free** thanks to the generosity of individual and corporate donors
- **Get Tickets In Advance:** All visitors, including members and Veterans, are strongly encouraged to reserve their tickets online. A valid membership card or proof of military status must be presented at the welcome desk.
- All of the indoor and outdoor spaces are **opening on June 23**. This includes all Exhibitions, The Gift Shop, Rooftop Sanctuary, and the Memorial Grove. However, capacity is limited and traffic is one way through some alcoves.
- **Summer Hours:**
 - The museum will open exclusively to Members from Tuesday, June 23 thru Friday, June 26
 - The first day the museum is open to the general public will be Saturday, June 27
 - Every Tuesday, the museum is exclusively dedicated to ages 65 and older, individuals with underlying health concerns and those accompanying them.
 - The museum will be open from 10 a.m. – 5 p.m., Wednesday through Sunday for general public visitation
- **Entering the Museum:** When you arrive, please have your ticket barcode available for scanning at the Welcome Desk. Parking validation can also be completed at this time.
- **Payment Options:** To reduce cash transactions, we prefer all purchases be completed using a credit or debit card. The National Veterans Memorial And Museum accepts all major credit cards.
- **Admission Prices:**
 - Adult (18-64): \$17.00
 - Senior (65+): \$15.00
 - College Student (With ID): \$12.00
 - Youth (5-17): \$10.00
 - Child (under 5): Free
 - Museum Members: Free
 - Veterans: Free
 - Gold Star Families: Free
 - Active Military: Free
- Please check our calendar for exhibitions, programs and events.